



Thank you for visiting the Zelis Healthcare Provider Directory!

There have been some great enhancements to the site to better serve your needs when searching for medical services.

Primary Login

Members are now able to log into the Provider Directory with either the **Member Identification Number** or the **Primary Access Code**; both of which should be on your Primary insurance card. If you enter one and cannot access the site, please enter the other.

Outside Primary Service Area

When searching outside of the primary service area, members are asked upon login to choose the state in which medical services are needed. By choosing the state upon login, it ensures the providers and facilities listed are within the specific state chosen.

To begin searching the directory:

- Type in your NATACCXXX Group ID code shown on your National Access ID card.
- Use the drop down menu to select the state in which you are seeking medical services.
- Click the "Go to Directory" button. A new window will open to select the type of services you are seeking.
- For Physicians and Specialists (Find a Healthcare Provider), you have the option to search by location, proximity, specialty or provider name. (TIP: If you are unable to locate by name, try searching by specialty; and vice versa. The broader the search, the more results you will receive.)
- For Facilities and Ancillaries (Find Other Facility), you have the option to search by location, proximity or facility name.
- Follow the prompts based on which search criteria you select and Click "Search."
- Your results will be returned immediately based on your search criteria.
- If you would like to print or save the directory, click "Create Directory" in top left corner of the screen and follow the prompts.
- The options to refine your search or begin a new search are also located in the top left corner of the screen.

Finally, once you have found a participating provider make sure to show the enclosed **National Access** card along with your primary medical ID card and enjoy the safety and security of knowing that quality healthcare is available to you nationwide.

If you have any questions, please call Zelis' Customer Service staff at (888) 621-7900